



AWC Resort Client Understanding Form

Animal Wellness Center Resort and Spa offers our guests a safe, comfortable and exciting vacation. To this end, the following conditions have been set in place for everyone's safety:

Please initial each line.

_____ I understand AWC has the right to cancel my reservation if I do not provide the required medical records and registration forms at least 72 hours prior to stay.

_____ I will not hold AWC Resort and Spa liable for any damage inflicted either by my pet or upon my pet during their stay.

_____ I acknowledge the right of AWC Resort & Spa to refuse services when they deem appropriate.

_____ I understand I am financially responsible for any medical treatment deemed appropriate while my pet is in the care of AWC Resort & Spa.

_____ I agree not to hold the caretakers at AWC Resort & Spa responsible for any misfortunes beyond their control.

_____ I understand payment is expected at time of check-in and agree to pay AWC Resort & Spa the posted rates; knowing that charges may change over time and additional expenses may be incurred. I understand payment for these charges will be made at check out.

_____ I understand that AWC Resort & Spa will use their best judgment when creating playgroups for my pet. I accept the risks and responsibilities during these events. (Canine Only)

_____ I understand that I will be responsible for a full day boarding charge if I do not pick up by 2:00pm on my pet's last day of stay. I also understand an additional fee will be applied if I cannot pick up by 6:30 pm.

_____ AWC Resort & Spa will not admit any guest, which has been exposed to or is symptomatic with communicable diseases.

_____ I allow AWC Resort & Spa to utilize any pictures of my pet(s) taken during their stay and any comments I provide for AWC social media purposes.

_____ I understand the risks of bringing a young puppy to AWC Resort & Spa before final vaccinations; I waive those risks for the beneficial effects of the early socialization

_____ I agree to pay AWC Resort & Spa the late cancellation fee if I do not give a 48 hour notice. Cancellation fee will include charge for first day stay plus \$10.00 each additional day reserved for each pet. All major holidays and spring break reservations will require a 10 day cancellation notice.

_____ I will not hold AWC Resort & Spa responsible for any damage inflicted to or loss of any guests' personal belongings.

Signature: _____

Date: _____